

ANNEX 3: PROJECT QUALITY INDICATORS

Project management indicators:

P10	Follow-up: external complaints	Number of complaints received	Number of complaints solved	
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Surveyees express some problems with the language of the survey. Because the survey was anonymous, project partners will take into account the suggestions and remarks for the upcoming project activities.

Communication and dissemination

C5	Visual identity: project deliverables	Design of accessible templates with visual identity for: <ul style="list-style-type: none"> • Minutes • PowerPoint presentations • IO reports • ME reports • Training materials 	Document templates have been created and distributed to partners and shared in Gsuite	Fulfilled
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C13	Publications	Participation in: <ul style="list-style-type: none"> • Academic publications, and • non-academic publications 	<ul style="list-style-type: none"> • 1-2 academic publication per IO • 1-2 non-academic publication per IO 	Fulfilled or partially fulfilled at the date of issued of the report
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Quality indicators for Intellectual Outputs.

ID	Activity	Deliverable	Indicator	Status
IO-1	IO implementation	IO Report	<ul style="list-style-type: none"> • The IO has followed the timetable as presented by the IO leader • The IO has been delivered in a timely manner • The IO has been evaluated following the pre-set performance indicators for each IO and (see table below) 	Fulfilled



IO-2	Writing an IO Report	The report follows the template	<ul style="list-style-type: none"> • The report follows the template • All partners have contributed to the report. 	Fulfilled
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All specific quality indicators for IO1 were fulfilled.

IO1. Leader: Universitatea Politehnica Timisoara	<ul style="list-style-type: none"> • an IO report • A questionnaire per project language 	<ul style="list-style-type: none"> • Minimum of 60 replies altogether • Minimum 5 replies to the survey per language (English, Spanish, German, Slovenian, Romanian, Italian) • Minimum of Validators: 15 • Minimum of Facilitators: 20 • Minimum of E2R service providers: 15 • Minimum of scholars/researchers: 10
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