



MULTIPLIER EVENT 5 Report

TRAIN2VALIDATE

Project title: Professional training for easy-to-read facilitators and validators

Project acronym: TRAIN2VALIDATE

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Project Coordinator: Plena Inclusión Madrid, Spain (PIM)

Partners: ECQA, Austria

Scuola Superiore Per Mediatori Linguistici, Italy (SSML)

Sprachen und Dolmetscher Institut München, Germany (SDI)

Universitatea Politehnica Timisoara, Romania (UPT)

Zavod RISA, Slovenia (RISA)

Multiplier event 5

(ME5) title: Europe's Easy-to-Read Validators: Embarking on an Adventure!

Organiser: Zavod RISA, Slovenija

July 2023, Ljubljana





DOCUMENT TITLE: Multiplier Event 5 report

ABSTRACT:

This report provides an overview of the activities, results, and impact of Multiplier Event 5, which was held in Ljubljana on 22 June 2023, and disseminated the TRAIN2VALIDATE project, specifically the results from IO5 and IO6.

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				Drago Brumen	
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				Drago Brumen	

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LIST OF ACRONYMS AND ABBREVIATIONS:

E2R Easy-to-Read

IO Intellectual output

ME Multiplier event

T2V TRAIN2VALIDATE

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1. INTRODUCTION

The fifth Multiplier Event (ME5) – *Europe's Easy-to-Read Validators: Embarking on an Adventure!* – of the TRAIN2VALIDATE project was organised in Ljubljana, face-to-face, on 22 June 2023, by Zavod RISA. The venue was Rotonda Commercial Building (Dunajska c. 167, 1000 Ljubljana, Slovenija).

Table 1 presents the identification data of the event. Some of the topics are detailed in the next sections.

Table 1. ME5 identification data

Topic:	Data:
ME identification:	ME 5
Title:	Europe's Easy-to-Read Validators: Embarking on an Adventure!
Type:	Dissemination event
Venue:	Rotonda Commercial Building, Ljubljana, Slovenia
Audience:	International
Start date:	22 June 2023
End date:	22 June 2023
IO covered:	IO5, IO6, training courses
Organizer:	Zavod RISA, Slovenia
Contributors (speakers):	All T2V partners, invited speakers

2. AIM

The main aim of the event was to disseminate the project as whole, meaning full materials and platform of the training courses for validators and facilitators, with emphasis on Intellectual Outputs 5 and 6. The event was validator and facilitator-oriented, with the purpose of disseminating the importance of validators' and facilitators' roles in the Easy-to-Read production process and of presenting the project results. The program of the event is detailed in Section 3 and presented in Annex 2.

3. DISSEMINATION

The ME5 dissemination saw the event advertised on a multitude of channels, including the project's website, the T2V mailing list, social and professional networks (Facebook, Twitter, and LinkedIn), and in a series of press releases from the partners' institutions. Additionally, the project was advertised through the personal networks of the project members.



Main emphasis points of the dissemination strategy were informing the participants that attendance was free, the location was accessible, and that certificates would be offered to all participants.

The languages of dissemination were the ones of the project partners and English. A selection of the dissemination examples:

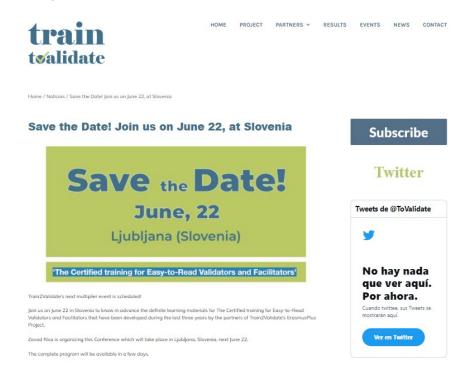


Figure 1. Announcement of the event





train tvalidate

Home / Eventos / Europe's Easy-to-Read Validators: Embarking on an Adventure! Ljubljana, Slovenia. June, 22 Europe's Easy-to-Read Validators: Embarking on an Subscribe Adventure! Ljubljana, Slovenia. June, 22 June, 22 **Twitter** Europe's Easy-to-Read Validators: **Embarking on** Tweets de @ToValidate an Adventure! Slovenia No hay nada Ljubljana, Slovenia, is where partners of the TrainzValidate project end their journey, and the place where starts the adventure for people interested in reaching certified training on Easy-to-Read to became EZR validators and facilitators. MULTIPLIER EVENT INFORMATIO (ENGLISH) que ver aquí. Por ahora. This Multiplier Event, the fifth of this project, will take place on June, 22. The registration is open and there's limited capacity so, don't hang about and confirm your attendance! Cuando twittee, sus Tweets se mostrarán aquí. Zavod RISA, from Slovenia, will organize this event. Ver en Twitter If you are interested in more information, you can contact them: tatjanaknapp@train2validate.org**Share now**

Figure 2. Section of the website dedicated to the dissemination of the event

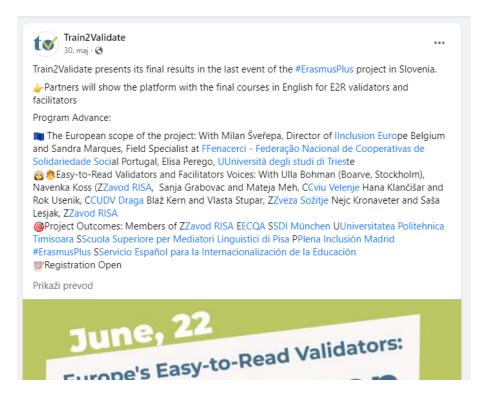


Figure 3. News in Facebook





4. DESCRIPTION OF THE EVENT

The event was organized face-to-face on 22 June 2023, in the Commercial building in Rotonda, Ljubljana.



Figure 4: Entrance to the venue

The one-day program included a morning, and an afternoon session as follows:

The event was opened by Oscar Garcia Muñoz, the project coordinator from Plena Inclusion Madrid, and Nevenka Kos, board member and validator at Zavod RISA. The speakers welcomed the attendees and reflected on the project journey and the importance of both addressed job roles in the process of production of Easy-to-Read - validators, and facilitators.





Figure 5. Welcome speech by Oscar Garcia Muñoz



Figure 6. Welcome speech by Nevenka Kos

The welcome address by the project coordinator and the representative from Zavod RISA was followed by speeches of Milan Šveřepa, Director of Inclusion Europe, Belgium, and Sandra Marques, Field Specialist at FENACERCI, Portugal.





Figure 7. Welcome speeches from Europe by Milan Šveřepa and Sandra Marques

Before the coffee break, Ulla Bohman from Boarve, Sweden, gave the keynote on accessible information as a human right.



Figure 8. Ulla Bohman's keynote





The catering for the coffee break and the lunch break was done by restaurant Druga violina (eng. The second violin) - their staff includes many people with intellectual disabilities.



Figure 9. Catering by the Druga violina team





After the coffee break, a roundtable with validators and facilitators of Easy-to-read from Slovenia was organized. It was moderated by Drago Brumen and Nejko Perko from Zavod RISA who asked the validators and facilitators about their insight on work experience, training, and preferences. Members of the audience asked several questions, provided their opinions on the topic, and shared their experience.



Figure 10. Roundtable with validators and facilitators

From left to right: Nejc Kronaveter, Saša Lesjak (both Zavod RISA, Slovenia), Mateja Meh, Sanja Grabovac (both CVIU Velenje, Slovenia), Blaž Kern, Vlasta Stupar (both Zveza Sožitje, Slovenia), Hana Klančišar and Rok Usenik (both CUDV Draga Ig, Slovenia)





After the roundtable Tatjana Knapp from Zavod RISA spoke of assessing the training platform and the training materials (IO5). This was followed by Gabriele Sauberer from ECQA who spoke about certification of the training (IO6).



Figure 11. Tatjana Knapp presents IO5





Figure 12. Gabriele Sauberer presents IO6

After the lunch break and networking, which was also an important part of the event, project partners cooperated in panel "The Train2validate journey: Arriving at the destination". The partners shared their experience and explained, why the Train2validate project is so important.



Figure 13. Networking at the event





Figure 14. Partners' panel

From left to right: Carlo Eugeni (SSML, Italy), Rocio Bernabé Caro (SDI München, Germany), Óscar García Muñoz (PIM, Spain), Gabriele Sauberer (ECQA, Austria), Daniel Dejica (UPT, Romania) and moderator Tatjana Knapp (Zavod RISA, Slovenia)

The speech that followed was made by Elisa Perego from University of Trieste, Italy. She spoke about associated projects containing the topic of Easy-to-read.



Figure 15. Elisa Perego on Easy-to-Read projects





The event was concluded with words of the project coordinator, Óscar García Muñoz, and the organizer, Tatjana Knapp (Zavod RISA).



Figure 16. The Train2validate project team

From left to right: Saša Lesjak, Drago Brumen (both Zavod RISA, Slovenia), Carlo Eugeni (SSML, Italy), Gabriele Sauberer (ECQA, Austria), Tatjana Knapp (Zavod RISA, Slovenia), Óscar García Muñoz (PIM, Spain), Rocio Bernabé Caro (SDI München, Germany), and Daniel Dejica (UPT, Romania)



Figure 17. The ME5 organizing team and support staff

From left to right: Tatjana Knapp, Maša Jereb, Drago Brumen, Nevenka Kos, Jerneja Lovko, Saša Lesjak, Nejko Perko, Eva Jeseničnik, Estera Slatinšek, Nejc Kronaveter, Anita Tajnšek





All available presentations from speakers are available in Annex 4 of the report.

5. PARTICIPATION AND IMPACT

Registration forms were opened in English and Slovene. Due to the size of the venue, the participation was limited to 65 attendees and the registration was closed early with the option of the waiting list. 70 people from 9 countries (Sweden, Slovenia, Hungary, Germany, Italy, Spain, Austria, Portugal, Belgium) registered for the event.

67 people eventually participated in the event – 65 face-to-face (on-site in Ljubljana) and 2 online. *Excluding* attendees from the project partners' organizations, the total of participants was 53. 8 of those "external" attendees came from abroad (Italy, Hungary, Portugal, Belgium, Sweden); 6 of them were present on-site and 2 were present online. 45 attendees came from Slovenia.

All participants and speakers received a paperback certificate of attendance.

Additional impact and visibility of the event were insured by a series of actions consisting in posting and commenting in real time on social platforms (Facebook, LinkedIn, and Twitter). Additionally, all participants received a leaflet about the project and a certificate of attendance.

6. ACCESSIBILITY OF THE EVENT

To follow the accessibility protocol of the project for multiplier events, the following accessibility tasks were set:

- Registration form:
 - > Different languages: Slovene, English
 - > E2R version: yes
 - > No questions regarding disability or disability proof: yes
 - > Question on accessibility needs: yes
 - > Contact person (additional support for information): yes
- Agenda
 - > Different languages: Slovene, English
 - > E2R version: yes
 - > Indicate accessibility of each session: interpretation EN-SI, speakers directed to speak in Easy Language
 - > Alternative program for non-accessible sessions: no, all sessions were accessible
- Preparatory meeting
 - > Interpretation: no, not necessary
- Venue: Rotunda Commercial building
 - > parking lots for people with disability: yes
 - > accessible entrances/exits to the building and rooms: yes



- > elevator (or ground floor): yes
- > support staff: yes, staff from Zavod RISA
- > E2R orientation signs: yes, provided by Zavod RISA
- Session
 - > Interpretation: yes, English-Slovene, and Slovene-English
 - > Breaks: yes, coffee (20 minutes) and lunch (90 minutes)
- Materials
 - > Summaries of crucial presentations in E2R: short easy-to-read explanation of all panels and talks to anticipate the content in the program
- Presentations
 - > Notify speakers that the event is accessible: yes, in the invitations and reminders in follow up e-mails
 - > Ensure technical equipment for accessible presentations: yes
- Evaluation form
 - > Different languages: Slovene, English
 - > E2R version: yes
 - > Question on accessibility satisfaction: no
 - > Contact person (additional support and information): no, not necessary

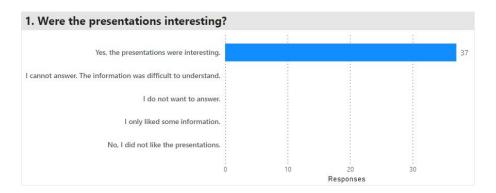
Additionally, these measures were included:

- Program in E2R in paperback
- QR on the survey questionnaire linked to the online version/form
- Emails with the detailed program and directions to the venue to all the participants
- Posting and commenting live on social platforms during the event

The event was not hosted under any Covid restrictions.

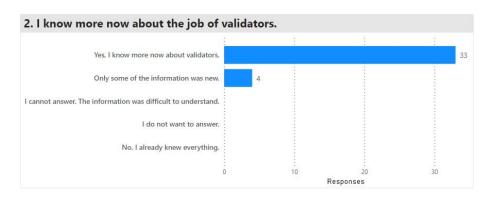
7. SATISFACTION SURVEY

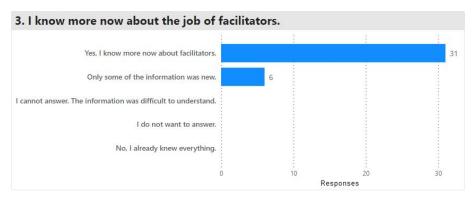
The satisfaction survey was drafted and disseminated by the Quality Manager. The survey consisted of 5 multiple-choice questions and 1 open question, where participants could add their comments and suggestions. The survey was filled out by 37 people. The survey is presented in Annex 3. The overall feedback was extremely positive, as follows:

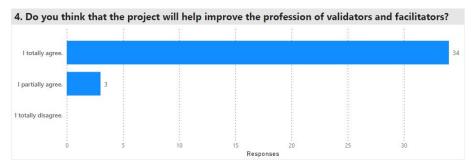












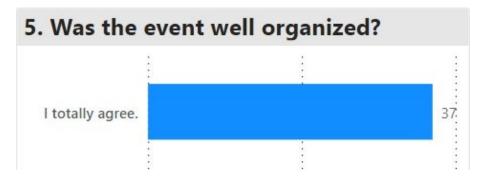


Figure 18. Charts with the results of the satisfaction survey of the event





An additional question for free comments and suggestion registered the following answers:

- Very nice event, excellent discussions, and speeches. All praise to the organizer and the partners.
- Congratulations on organizing a very professional and at the same time very pleasant event.
 You are doing a very important job. I liked what Ms Ulla said that only accessible information enables inclusive democracy.
- Very interesting lecture.
- Please let us know where and how we can stay in touch we would be interested in certification and training.
- All praise!
- I liked the alternation of talks and panels/ roundtables. It made it easier to follow and retain concepts. + nice chance to (re)network! <3
- We need more events like this. Thank you for everything!
- Thanks for coordinating the network of all people involved in the conference.
- An excellent event!
- Thank you!!!
- A wonderful event. Excellent presentations, good practice sharing, opinion sharing, experience of validators, coordinators, project partners, other professionals. Praise to Zavod RISA for their wonderful, pioneer work in the beginning, and professional approach, development in the field of Easy-to-read...
- I support. Keep going with such enthusiasm. You are doing an important job. My compliments.
- I felt good.
- Great that Ulla was here. Thank you, RISA!
- I am happy I was invited to come, and I will be happy if we will cooperate in the future on such topics.
- The event was super organized. There are not a lot of events like this, I think we need to make a progress as Easy-to-read really helps me. I have people in mind who are ready to produce Easy-to-read. RISA is great. There are not enough people who make Easy-to-read but it would be great if there was more of this, not only in Slovenj Gradec.



8. KEY PERFORMANCE INDICATORS

The key performance indicators for the event include:

- Number of registrations to the event: 70
- Number of participants: 53
- Widespread geographic representation of the participants: 10 countries
- Presence of stakeholders: yes
- Presence of 1 advisory board member as a speaker
- Satisfaction level of attendees, obtained through satisfaction surveys: very high (100% for questions 1 and 5)

9. RESULTS AND CONCLUSION

The event was successful, due to and confirmed by the followings:

- European dimension of the project.
- Visibility and importance of the project partners.
- Novelty and importance of the topic.
- Organized in capital of Slovenia.
- Facilitator and validator-oriented event and very high attendance from facilitators and validators.
- Relevance of the contents and discussions of the panels.
- Quality of the presentations and simplicity of the delivery.
- Emphasis on networking.
- Broad dissemination before and during the event.
- Issue of certificates for attendance and speakers.
- High number of registrations and attendance.
- Very positive results of the satisfaction survey.







Figure 19. Partial view of the conference hall during the event





Annex 1: Leaflet









Annex 2: Program (in English)

Ljubljana, 22 June 2023



Time	Topic		
09:00 – 9:30	Registration		
9:30 – 9:40	Welcome by organisers and project leader		
	Nevenka Kos , Vice-President of the Council and Validator at Zavod RISA, Slovenia		
	Óscar García Muñoz , Project leader, Plena Inclusion Madrid, Spain		
9:40- 10:00	Welcome from Europe		
	Milan Šveřepa, Director of Inclusion Europe, Belgium		
	Sandra Marques, Field Specialist at FENACERCI, Portugal		
10:00- 10:45	Easy-to-read validation, hands on		
	Ulla Bohman works at Boarve in Stockholm, Sweden.		
	Ulla has more than 30 years of experience		
	in fields of information and communication.		
	She is expert in accessible communication and Easy-to-read.		
10:45 – 11:05	Coffee break		

11:05 – 11:50	Being a validator, being a facilitator		
	Sanja Grabovac and Mateja Meh, CVIU Velenje		
	Hana Klančišar and Rok Usenik, CUDV Draga		
	Blaž Kern and Vlasta Stupar, Zveza Sožitje		
	Nejc Kronaveter and Saša Lesjak, Zavod RISA		
	What is it about?		
	This is a round-table with validators and facilitators of Easy-to-read.		





	Validators and facilitators from Slovenia will speak about their experience. Moderators will be Drago Brumen and Nejko Perko.	
	Wioderators will be Brago Brainer and Wejko Ferko.	
11:50 – 12:10	Testing the training materials and how we got there	
	Tatjana Knapp from Zavod RISA will speak about testing	
	of the Train2validate training materials.	
12:10 - 12:30	Certificate – evidence of skills	
	Gabriele Sauberer from ECQA will speak about	
	certification of the Train2validate training.	

12:30 – 14:00 Lunch break and networking

14:00 – 15:00	The Train2validate journey: Arriving at the destination		
	Óscar García Muñoz, PIM, Spain		
	Rocio Bernabé Caro, SDI München, Germany		
	Daniel Dejica, UPT, Timișoara, Romania		
	Carlo Eugeni, SSML, Italy		
	Gabriele Sauberer, ECQA, Krems, Austria		
	Moderator will be Tatjana Knapp.		
	What is it about?		
	Train2validate partners will speak about the project.		
	The partners will share their experience and explain,		
	why this European project is so important.		
15:00 - 15:15	Easy-to-read and European projects		
	Elisa Perego from University of Trieste in Italy		
	will speak about projects on Easy-to-read		
	that she works on.		
15:15 – 15:30	Final remarks and farewell		



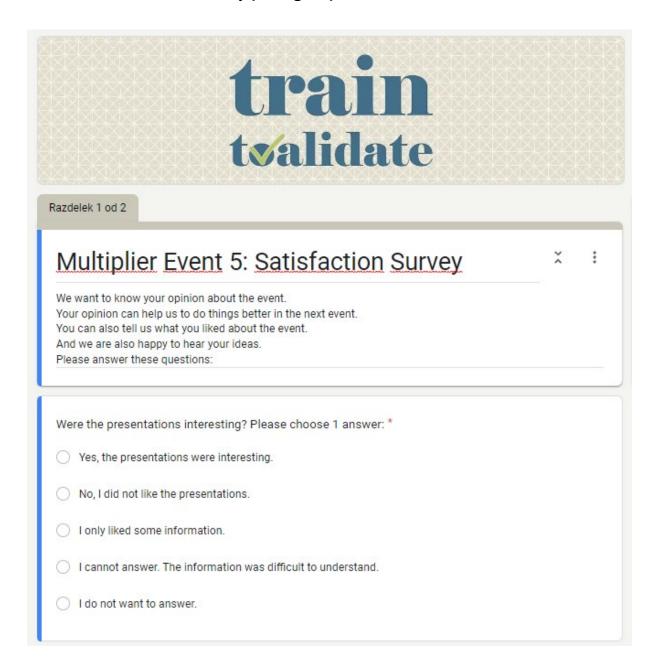


Óscar and Tatjana will close the event
and say goodbye to the participants.





Annex 3: Satisfaction survey (in English)







I know more now about the job of validators. * Yes, I know more now about validators. Only some of the information was new. No, I already knew everything. I cannot answer. The information was difficult to understand.
I know more now about the job of facilitators. * Yes, I know more now about facilitators. Only some of the information was new. No, I already knew everything. I cannot answer. The information was difficult to understand. I do not want to answer.
Do you think that the project will help improve the profession of validators and facilitators? * I totally agree. I totally disagree.





Was the event well organized? *		
○ I totally agree.		
○ I partially agree.		
○ I totally disagree.		
Would you like to make a comment or a suggestion? Then write it here, please: * Besedilo vprašanja s kratkim odgovorom		
besedio vprasarija s kratkim odgovorom		
Po razdelku 1 Pošlji obrazec ▼		
Razdelek 2 od 2		
Thank you for your contribution. The partners of the TRAIN2VALIDATE project appreciate your assessment.	×	:





Annex 4: Presentations from speakers